

## COVID-19 recovery:

How will automation and technology integration impact post-pandemic travel?



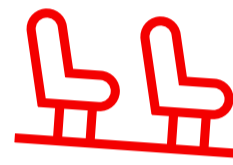
Airports globally spent **\$3.5 billion on information technology** in 2020 to integrate digital solutions.<sup>1</sup>



**60% of air travel industry stakeholders** who responded to a global survey in May 2020 expected investment in automation and the deployment of artificial intelligence technology to rise after the pandemic.<sup>2</sup>



From 2016 to 2025, digitalization in Aviation, Travel and Tourism is expected to create up to **\$305 billion** of value for the industry through increased profitability.<sup>3</sup>



The aviation sector experienced reductions of **50% of seats** and **2.7 billion passengers** in 2020. How will your airline efficiently manage the ramp up to pre-pandemic levels?<sup>4</sup>

## How can TA Connections help?

Our innovative technology and services bring greater efficiency, transparency, and data to all of our customers.



### 25+ integrations for schedule management:

TA Connections' CMS application uses interfaces to manage regular and irregular crew schedules, enabling monthly hotel and transportation planning and real-time updates to ensure all crew members are accounted for.



### Market experts:

Our team sources 365 days a year, and negotiates the best terms based on existing market conditions.



### 97% of crew logistics automated:

With seamless integrations, TA Connections provides end-to-end solutions and data processing to automate the crew logistics management process. Powered by an industry first, configurable and intelligent business rules engine.



### 100% hotel billing accuracy:

TA Connections works jointly with our hotel suppliers to provide seamless operations and industry-leading service for crew accommodations and logistics, including a fully customizable invoicing tool that offers 100% billing accuracy.

<sup>1</sup> <https://www.aviationpros.com/airports/airport-technology/article/21222620/proactive-datapowered-airport-security-solutions-are-take-off>

<sup>2</sup> <https://apex.aero/articles/airlines-chatbots-automate-customer-service-requests-soar>

<sup>3</sup> <https://reports.weforum.org/digital-transformation/aviation-travel-and-tourism-more-disruption-ahead-for-a-digital-trailblazer>

<sup>4</sup> International Civil Aviation Organization: <https://www.businesstimes.com.sg/opinion/covid-19-ignites-unexpected-revolution-at-aviation-shopfloors>